



# SAFEGUARD SECURITY (PVT) LTD

A member of Safeguard Security Group

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QUALITY CERTIFIED

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Company:

Generally we are seeing an upward swing in crime and here are a few areas to consider in the month ahead

## 1. Commercial break ins-Visual Alarm Verification

Large commercial premises are difficult to check, and more often than not where there is a successful break in it is through the roof.

Over the years there have been many countermeasures developed, from razor wire and electric fencing on the roof to additional sensors in store to trap movement.

A system we have been talking to customers about for some time is visual verification of alarms. **In simple form we have access to your premises cameras, and on receipt of the alarm access them to see what is going on. If there is someone there cutting open a safe we will be able to act on it.**

Camera systems are affordable now if you do not already have them in place, connection to the internet is affordable and most already have it in place, hook up to our response centre is simple and affordable (in fact there is no cost for the hook up as it is really just the granting of access) and the small step to add remote access for alarms verification adds immense value to your CCTV system ..

If you are not hooked up for verification we strongly recommend it.

## 2. False alarms – we have a few cases this month where the response service has been cancelled, but in fact a break in had occurred. If you are at home and are not 100% sure then get the team to come out and check.

If you are cancelling the team because you have been experiencing false alarms (and so are sure just another one) then contact the services department. We will attend for free to resolve false alarms problems.

## **BREAK IN REPORT MAY 2015**

On 07/05/15 at 11:15hrs in Kambanji, intruders jumped over the durawall and entered the yard, proceeded to the house and broke the kitchen door but failed to enter because the screen door was locked. **The alarm triggered and they ran away.** Property has burglar bars, durawall and electric gate.

On 15/05/15 at 03:40hrs in Borrowdale, intruders broke 4 strands of electric fence, jumped over durawall and entered the yard, as they were proceeding to the house **the outside alarm triggered and they ran away.** Property has burglar bars, electric fence, durawall and electric gate.

On 19/05/15 at 04:34hrs in Borrowdale, intruders broke 4 strands of electric fence and jumped over durawall and entered the yard, proceeded to the house and tried to force open the glass door using an iron

bar, **the alarm triggered and they ran away.** Property has burglar bars, electric fence, durawall and electric gate.

On 21/05/15 at 0340hrs in Highlands, intruders jumped over the durawall and entered the yard, tried to steal the gate motor, the client heard dogs barking and peeped through the window and saw intruders by the gate. **The client pressed panic button, the alarm triggered and they ran away.** Property has durawall, electric gate and burglar bars.

On 25/05/15 at 0341hrs in Greendale, intruders scaled over the durawall and entered the yard, they went and broke the domestic quarters door, stole a radio and went away, **the alarm did not trigger because the area has no sensors.** Property has burglar bars, durawall and electric gate.

On 26/05/15 at 0255hrs in Borrowdale, intruders jumped over the durawall and entered the yard, went to the main house, forced open the dining room windows, **the alarm triggered and they ran away.** Property has burglar bars, durawall and electric gate.

On 26/05/15 at 1741hrs in Bluffhill, intruders jumped over the durawall and entered the yard, went to the verandah, stole soya beans and went away. **The alarm did not trigger because it was not armed.** Property has burglar bars, durawall and electric gate.

On 27/05/15 at 0407hrs in Marlborough, intruders jumped over the durawall and entered the yard. They forced open the kitchen door using iron bars, tried to break the metal screen door, **the alarm triggered and they ran away.** Property has burglar bars, durawall and electric gate.

## **BULAWAYO**

On 04/05/2015 at 01:53 we received an alarm activation from a food-outlet in the CBD. **Reaction checked the outside premises and could not check the interior because no key holder was available.** Intruder(s) gained entry through the roof and vandalised the control panel, used a grinder to destroy the safe and got away with money.

On the 26/05/2015 at around 08:30 hours we received a call from a client in the CBD, advising that a glass display window had been destroyed and the intruders had fished out merchandise through the window amounting. **We did not receive an alarm activation as the premise has no glass sensors.**

On the 27/05/2015 intruders attempted to open a door to a premise in the CBD and failed to gain entry. The alarm did not activate since the door contacts were not disturbed.

## **MUTARE**

On 12/05/2015 in the residential area, at 01:29hrs an alarm signal was received by our Control and the Night operator phoned the key holder. Key holder advised that everything was in good order. Our rapid response team which was approaching the key holder's homestead was withdrawn.

Few hours later around 7am the gardener arrived at the house and observed that the gate padlock was missing. Further investigations revealed that the intruder (s) had removed a window pane (35cm x 40cm) from a wooden door before breaking another padlock which was locking the burglar bar screen behind the wooden door.

It was established that the intruder(s) tried to push in the burglar bar screen inside causing the alarm system to go off.

The alarm siren sounded and the intruders ran away nothing was stolen.

On 17/05/2015 at around 3am in the CBD area, intruder (s) made a round shaped hole approximately 50cm on a burglar bared window pane of a shop in main street and used a wire to fish out clothing which included men's suit, trousers shirts. The private guard who was manning the back yard did not hear anything.

On the 21/05/2015 at 0938hrs intruder(s) forced open the kitchen window of a residential property and the alarm went off. **On hearing the alarm sounding the intruder(s) ran away.**

On the 23/05/2015 at 06:50hrs in the Greenside area intruder(s) tried to force open the front door of a residential property and the alarm triggered. **As the alarm sounded the intruders ran away** picking a pair of shoes which was left outside.

On 24/05/2015 at 02:34hrs in the Greenside area intruders tried to force entry into a residential house and the alarm triggered. On receiving the signal our controller sent the vehicle whilst phoning the client. The client responded on the telephone and advised our Controller not to send the vehicle saying it was a false alarm. Later the client could not arm his alarm and on checking he discovered that two dining room windows were broken. Nothing was stolen.

On the 24/05/2015 in the CBD area at 1651hrs an alarm signal was received from one of our clients. Our controller dispatched the response team who on arrival noticed that the break-in was on our clients neighbour. We phoned our client who came and confirmed that there was no break in at his property. We also phoned our clients neighbour who came and established that a lot of his property was stolen.

**SAFEGUARD BREAK-IN REPORT MAY 2015**