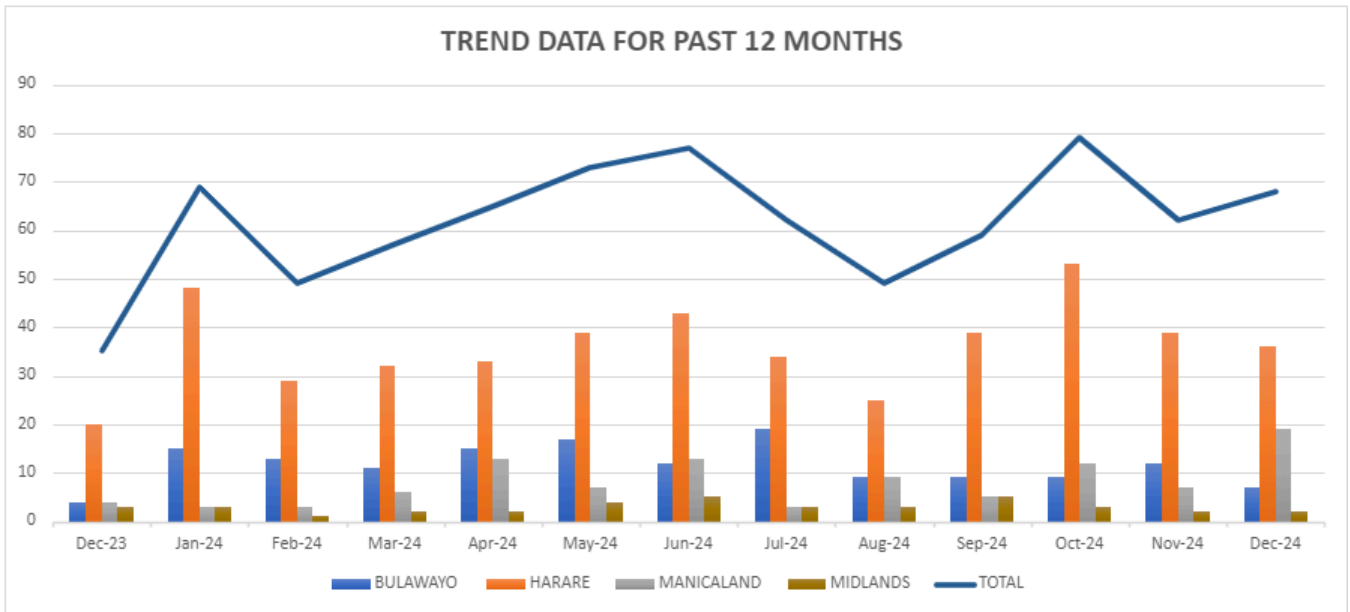


OVERVIEW



A reminder that the incidents we report are those that we have verified. This report is a good indicator of crime across the county but by no means captures all incidents.

- Eleven percent increase between November 2024 and December 2024.
- Violent crime increased by 9% with gratuitous violence reported in the past month.
 - In four incidents, shots were fired during armed robberies, with a guard shot in the palm in Luveve. In the same incident in Luveve, a separate was stabbed in the leg after he allegedly resisted during a robbery.
 - 3 incidents of assault were reported during robberies in Groombridge and Gunhill in Harare as well as in Luveve.
 - 75% of violent crimes occurred during the night, however it is important to note that according to received reports more shots were fired when businesses were opened thus increasing the risk of possible injuries during incidents that occur during this period.
 - In an incident reported in Greendale, a “pregnant” woman was reported to have been involved in an attempted armed robbery at a residence.
- Non violent crimes remain common. These crime often involve access over a weak perimeter.
- Theft from motor vehicles remain common.
- In the past month, Belgravia and Greendale in Harare reported an increase in activity. Both suburbs reported an incident of an armed robbery during the day.
- In the past month, there was an increase in the number of incidents reported in Mutare, Manicaland with cellphone tower stations commonly targeted for fuel during break in incidents.

MODUS OPERANDI/METHOD OF EXECUTION AND TARGETED ITEMS



Common Access Points

- Scaling over the wall
- Windows (both at residential and industrial sites)



Weapons/Tools

- Firearms
- Explosives



Targets

- Money
- Gas Tanks
- Fuel
- Batteries

HIGH RISK SITUATIONS

Business Sites:

Businesses that maintain significant cash reserves on-site.

Unsecured batteries in parked vehicles

Alarm systems that are not activated and fail to cover all entry points especially windows near the roof

Poorly maintained alarm systems

Unsecured valuables left on site overnight

Residential Sites:

Weak perimeter and easy access.

Alarm systems not armed.

Weak window, door locks, and a lack of internal physical barriers.

More intruders were targeting the bedrooms

GENERAL ADVISORY

Our crime reports clearly highlight the need to review your security plan, and make sure that your coverage is adequate. Take note of the trends we report each month and consider:

- Layers of security to reduce the chance to single point of failure.
- A good deterrent perimeter is important.
- Do not keep cash on sites where possible.
- Test panic regularly with your alarm.
- Systems and their connectivity, reporting and reliability have moved on tremendously this past year. If you have an older system, be aware that simple cost-effective upgrades are available and are easy to use. The simpler and more accessible systems are, the higher the chance that you will use them, and the safer you will be.
- With serious power cuts make sure that your electronic security systems have good power and back up.
- If you have CCTV on site connect it to the response centre so that they can see what is happening when an alarm is activated. This is ESSENTIAL for commercial premises and is our consistent and longstanding advice

OUTLOOK

As schools reopen and back to school preparations kick off, crime is likely to increase as hard cash transactions increase during this period.

Thank you for using Safeguard.

The Safeguard Team

If you want to know more about crime in your area, or would like security solutions and advisory, please drop us a line at info@safeguard.co.zw. You can also call Safeguard on +263 242 751395-9 or 08644100909-12 the Safeguard extension 1092/1009 for assistance)- or speak to your local Safeguard manager for advice.

MONTHLY BREAKDOWN

PROVINCE	MONTH (2023)											MONTH (2024)											2024 TOTAL	2023 TOTAL	
	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV			DEC
BULAWAYO	15	25	19	9	16	21	15	7	10	2	4	15	13	11	15	17	12	19	9	9	9	12	7	148	168
HARARE	32	41	29	37	18	29	27	33	20	14	20	48	29	32	33	39	43	34	25	39	53	39	37	451	328
MANICALAND	6	8	5	5	6	5	9	6	6	2	4	3	3	6	13	7	13	3	9	5	12	7	19	100	71
MASH CENTRAL	-	-	1	-	-	-	-	-	-	1	-	-	-	2	-	1	-	-	-	-	-	-	1	4	3
MASH EAST	2	3	2	1	-	-	1	1	-	1	-	-	2	1	1	1	1	-	2	-	-	2	2	12	14
MATABELELAND NORTH	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	3	-	-	-	-	-	-	1	6	0
MIDLANDS	2	3	7	2	5	8	-	3	8	1	3	3	1	2	2	4	5	3	3	5	3	2	2	35	44
TOTAL	60	81	64	56	49	65	54	52	44	25	35	69	49	57	65	74	77	62	49	59	79	62	69	771	655

TOWN/SUBURB BREAKDOWN

BULAWAYO						
PROVINCE AND SUBURB	ARMED ROBBERY	ROBBERY	BREAK IN	THEFT	THEFT FROM VEHICLE	TOTAL
BELMONT			1			1
CITY CENTRE			1	1		2
HILLSIDE			1			1
KELVIN			1			1
LUVEVE	1					1
MATSHEUMHLOPE			1			1
TOTAL	1	0	5	1	0	7

TOWN/SUBURB BREAKDOWN (CONT.)

HARARE						
PROVINCE AND SUBURB	ARMED ROBBERY	ROBBERY	BREAK IN	THEFT	THEFT FROM VEHICLE	TOTAL
AVONDALE				1		1
BELGRAVIA	1	1	1			3
BLUFFHILL			1			1
CHISIPITE				1		1
CITY CENTRE			2			2
EASTVIEW			1			1
GLEN VIEW 2	1					1
GOOD HOPE				1		1
GRANITESIDE			1			1
GREENDALE	1		1	1		3
GREYSTONE PARK			2			2
GROOMBRIDGE	1					1
GUNHILL			1			1
HIGHLANDS					1	1
HARARE SOUTH				1		1
KAMBANJI			2			2
MABVUKU	1					1
MANDARA				1		1
MARLBOROUGH		1				1
MOUNT PLEASANT					1	1
MSASA				1		1
MUKUVISI				1		1
POMONA						0
SOUTHERTON			3			3
SOUTHVIEW PARK			1			1
THE GRANGE			1			1
VAINONA					1	1
WILLOWVALE				1		1
WORKINGTON			1			1
TOTAL	5	2	18	9	3	37

TOWN/SUBURB BREAKDOWN (CONT.)

MANICALAND						
PROVINCE AND SUBURB	ARMED ROBBERY	ROBBERY	BREAK IN	THEFT	THEFT FROM VEHICLE	TOTAL
BUHERA				1		1
CHIKANGA			1			1
CHISAMBA			1			1
CITY CENTRE				2		2
FLORIDA			2			2
HILLSIDE			1			1
HOSPITAL HILL			1			1
MUNENI				3		3
NYAKAMETE		1	1	1		3
SAKUBVA			2			2
YEOVIL		1	1			2
TOTAL	0	2	10	7	0	19
MASHONALAND CENTRAL						
PROVINCE AND SUBURB	ARMED ROBBERY	ROBBERY	BREAK IN	THEFT	THEFT FROM VEHICLE	TOTAL
GLENDALE			1			1
TOTAL	0	0	1	0	0	1
MASHONALAND EAST						
PROVINCE AND SUBURB	ARMED ROBBERY	ROBBERY	BREAK IN	THEFT	THEFT FROM VEHICLE	TOTAL
MARONDERA	1					1
RUWA	1					1
TOTAL	2	0	0	0	0	2
MATEBELELAND NORTH						
PROVINCE AND SUBURB	ARMED ROBBERY	ROBBERY	BREAK IN	THEFT	THEFT FROM VEHICLE	TOTAL
NKAYI				1		1
TOTAL	0	0	0	1	0	1
MIDLANDS						
PROVINCE AND SUBURB	ARMED ROBBERY	ROBBERY	BREAK IN	THEFT	THEFT FROM VEHICLE	TOTAL
GWERU			2			2
TOTAL	0	0	2	0	0	2

PROVINCE BREAKDOWN OF CRIME

Bulawayo

Theft, 02 December 2024, 2016hrs, Fuel Service Station, Third Avenue and Fife Street, Belmont: A panic signal was received, and a response team was dispatched. On arrival, the team was advised that a motorist in a black Toyota Fortuner with no registration plates had snatched some money from the fuel attendant and fled the scene.

Attempted Break In, 20 December 2024, Unknown time, Moffat Avenue, Hillside: The client called the control room and reported that an unknown number of intruders entered the site through an undisclosed access point and attempted to enter the building through a window. The intruders fled the scene empty handed. The alarm did not activate, and it was later revealed that the alarm was faulty.

Break In, 23 December 2024, Unknown Time, Industrial Site, Kelvin West: The client called the control room and reported that an unknown number of intruders cut the razor wire and stole an oxygen bottle from the site. The site is manned by private guards and there was no alarm in the area where the bottle was taken.

Break In, 23 December 2024, Unknown Time, Industrial Site, Doncaster Road, Belmont: A client called the control room and reported that intruders entered the building after breaking through a hole in the wall. The intruders stole a DVR and damaged the warehouse keys. The intruders ransacked the warehouse in search of money and fled the scene when they did not find any. The alarm did not activate as the alarm was faulty.

Break In, 25 December 2024, Unknown Time, Pharmacy, Robert Mugabe Street, City Centre: At 0801hrs, a panic signal was received from the site and a response team was dispatched. On arrival, the team reported that an intruder broke into the pharmacy through a back window and crawled towards the reception to avoid the alarm sensors. The intruder proceeded to an unlocked office, broke the wooden drawers and stole some money.

Attempted Break in, 25 December 2024, 0134hrs, Educational Institution, Chelmsford Road, Matsheumhlope: An alarm signal was received from the site and a response team was dispatched. On arrival, the team discovered that intruders cut the fence and attempted to force open one of the doors. The intruders fled the scene when the alarm activated.

Armed Robbery, 29 December 2024, 1945hrs, Retail Supermarket, Luveve: Three intruders armed with a pistol entered the shop near closing time approached the supermarket guards, one at the front and another at the back. The intruders fired a shot at one of the guards who was at the back of the shop switching off the generator and shot his palm. The guard managed to escape and when the shop manager came to the back to investigate the noise, another intruder struck him on the head and the intruders started demanding money. The manager was forced to the cash office, and he was forced to open the safe. The guard at the front of the shop was stabbed in the leg after he attempted to resist. The intruders took some money from the safe and fled the scene. The manager managed to press the panic after the incident and a response team was dispatched to the scene.

Harare

Armed Robbery, 01 December 2024, Unknown Time, Computer Retail Shop, Corner Third Avenue and Central Avenue, City Centre: A guard pressed his panic button, and a response team was dispatched to site. On arrival, it was discovered that three male intruders who were armed with a firearm forced their way into the site and a shop and stole an undisclosed number of laptops. The shop does not have an alarm and as a result, no alarm signal was received.

Attempted Break In, 01 December 2024, 2338hrs, Industrial Site, Kelvin Road North, Graniteside: An alarm signal was received from the site and a response team was dispatched to the site. On arrival, the team report that unknown intruders broke a back window but fled the scene when the alarm activated. The window has a burglar bar, and the intruders could not remove anything from the site. The site is manned by a private security guard who mans the whole complex and unfortunately, the guard did not see the incident occur.

Theft, 04 December 2024, Educational Institution, Chisipite: The client called the Safeguard Area Manager and reported that some armoured cables had been stolen from the site. Investigations later revealed that contractors and staff members connived and stole some sections of armoured cable from the site.

Armed Robbery, 05 December 2024, 2354hrs, Residential Site, Churchill Drive, Marlborough: At 0039hrs, a panic signal was received from the site and a response team was dispatched to the site. On arrival, the team met with a domestic worker who reported that a 45kg refilled gas tank had been stolen from the site. The intruders happened to encounter one of the residents who was about to exit the residence and threatened him with a firearm. The intruders took some cash, a cellphone and a gate remote from the resident before he managed to escape. The resident then called his mother who was still in the house and advised her that there were intruders on site. CCTV playbacks revealed intruders had damaged a plastered panel wall on the sanitary lane side to enter the site.

Attempted Armed Robbery, 05 December 2024, 0200hrs, Business Site, The Chase, Groombridge: A guard called the control room and reported that there had been an armed robbery on site. The guard reported that seven intruders who were armed with a small sharp object and a firearm, scaled over the wall and attacked him. The guard was struck over the head with the sharp object and subdued at gunpoint. Six of the intruders proceeded to break a back door which was secured with a screen gate and forced their way into the offices whilst one of the intruders stood guard over him. The intruders ransacked the offices and fled the scene when they failed to find money on site. The building did not have an alarm and as such, no alarm signal was received.

Suspicious Person, 06 December 2024, 0701hrs, Residential Site, Portglen Road, Pomona: An alarm signal was received from the site and a response team was dispatched. On arrival, the team met with a male suspect who claimed that the client owes him money and he had come to collect. The team was instructed to arrest the suspect, and he was handed over to Borrowdale Police Station.

Break In, 06 December 2024, Unknown Time, Business Site, Duthie Avenue, Belgravia: At 0940hrs, the client called the response control room and reported that there had been a break in on site. A supervisor was tasked to attend to the scene and on arrival it was reported that unknown intruders removed the spikes from the palisade perimeter wall and entered the site. The intruders used some chairs that were in the yard to climb onto the roof and forced open the roof. The intruders vandalised the alarm system and proceeded to ransack the offices and a nearby shop. No losses were reported, and the intruders fled the scene empty handed. No alarm signal was received as the intruders had vandalised the radio. There is no guard service on site.

Break In, 06 December 2024, Unknown Time, Industrial Site, Highfield Road, Southerton: On the 9th of November 2024, a client called the control room and reported that there had been a break in on site. Unknown intruders accessed the site through an unknown access point. The intruders broke one of the top warehouse windows and entered the building. The intruders ransacked the offices in the warehouse, removed some money from the safe and fled the scene. No alarm signal was received (the alarm was installed by a separate contractor) and there is no guarding on site.

Break In, 07 December 2024, 0044hrs, Residential Site, Maranzi Road, Kambanji: An alarm signal was received from the site and response team was dispatched. On arrival, the team met with the client who reported that unknown intruders cut the burglar bar at the main bedroom window and stole a handbag with personal belongings and cash from the room. There is no guard on site.

Attempted Armed Robbery, 07 December 2024, 1200hrs, Residential Site, Trinity Road, Greendale: At 1231hrs, a client triggered the alarm system, and a response team was dispatched to the site. On arrival, the client advised the team that there had been an attempted robbery next door. Investigations revealed that an unknown individual allegedly knocked at the main gate and when the domestic worker attended to the gate, she found a pregnant woman who asked her for water. When the domestic worker opened the gate, a male intruder forced his way into the site and threatened the domestic worker with a firearm. The intruder ran into the site but fled the scene through an undisclosed access point after he noted that the domestic worker had raised alarm. No losses were reported. The site does not have an alarm or panic signal.

Suspicious Persons, 08 December 2024, 1223hrs, Industrial Site, Craster Road, Southerton: A response team was dispatched to the site after a client reported that his private guards had apprehended two male suspects who were peeping over the wall and possibly scouting the site. The private guards immediately apprehended the suspects and discovered that they were also in possession of a knife. The suspects were handed over to Southerton Police Station.

Break in, 08 December 2024, 0242hrs, Residential Site, Unnamed Road, South View Park: An alarm signal was received, and a response team was dispatched. On arrival, the team was informed that unknown intruders scaled over the plastered panel wall and entered the site. The intruders proceeded to break the screen door locks and forced open the doors. The intruders removed a television which was in the lounge and fled the scene, leaving behind a shovel and axe on site.

Theft from Vehicle, 09 December 2024, 1710hrs, Shopping Centre, Mount Pleasant: An unknown number of suspects forcibly jammed the door of a parked customer vehicle and stole a laptop that was under the seat. The suspects who were driving a white Toyota Hilux forced an unknown sharp object into the passenger door and removed the laptop. The owner of the vehicle discovered the theft when she returned from one of the shops and saw that the vehicle was not opening and that her laptop was missing. The vehicle did not have an alarm and as such no vehicle alarm sounded.

Robbery, 10 December 2024, 1925hrs, Residential Site, Borrowdale Road, Gunhill: At 2105hrs, a panic signal was received from the site and a response team was dispatched to the site. On arrival, the team reported that the client and a nurse aide had been locked in a bedroom after intruders robbed the site. Three intruders reportedly scaled over the plastered panel wall and proceeded to break the burglar bars after they found an open window. When the intruders who were armed with iron bars and wearing face masks, entered the house, they struck the nurse aid twice with open palms and locked her and the client in a bedroom. The intruders proceeded to ransack the house and managed to remove a small safe which contained jewellery, some keys, and a suitcase with some personal belongings and fled the scene.

Attempted Break In, 10 December 2024, 0047hrs, Residential Site, Marley Drive, Kambanji: A fence signal was received from the site and a response team was dispatched to the site. On arrival, the team reported that unknown intruders cut the diamond fence and electric fence strands but fled the scene when the alarm activated.

Attempted Break In, 10 December 2024, Unknown Time, Money Transfer Shop, Eastview: At 0830hrs, the client called the control room and reported that there had been a break in on site. An unknown number of intruders forced open the front sliding door, vandalised the alarm keypad and proceeded to use explosives to

blast the metal door but fled the scene empty handed. The alarm was not radio linked, and the client was advised about the incident at 0340hrs by a tenant at a neighbouring shop.

Theft from vehicle, 11 December 2024, 1544hrs, Educational Institution, Teign Road, Vainona: A guard raised the control room and reported that an unknown number of suspects had broken into a vehicle parked outside the site. CCTV playbacks revealed, the suspects broke one of the back windows, removed a laptop, hard drive and other personal belongings from the vehicle and fled the scene in a silver/grey Mazda CX5.

Break In, 13 December 2024, 2321hrs, Residential Site, Farnborough Drive, Greystone Park: At approximately 0000hrs, a client called the control room and reported that she had pressed the panic button after noticing that there had been a break in on site. A response team was dispatched to the site. On arrival, the team reported that an unknown number of intruders had cut the bathroom burglar bars, entered the residence and removed a laptop, handbag with some personal belongings and cash and two cellphones from the site. The client's account was suspended when the incident occurred and as a result, the team could not immediately action the signal.

Break In, 13 December 2024, Unknown Time, Residential Site, Cambridge Road, Greendale: At 0823hrs, a panic signal was received, and a response team was dispatched. On arrival, the team reported that an unknown number of intruders had broken the kitchen door and ransacked the kitchen. The alarm was armed however, no signal was received as there were no mag contacts at the bottom of the Dutch door. No losses were reported.

Theft, 15 December 2024, 1710hrs, Industrial Site, Mukuvisi Industrial Park: An employee and two guards were apprehended after they were caught stealing grease and oil from the site. The three were caught after one of the day guards found the employee on site after hours and an investigation was launched.

Armed Robbery, 16 December 2024, 0940hrs, Money Transfer Shop, Glen View 2: At 1240hrs, a panic signal was received from the site. A response team was dispatched to the site and on arrival, the team was advised that at 0940hrs, approximately four suspects had robbed the shop of some money. The suspects arrived on site in a black sedan and two of the suspects disembarked from the vehicle and fired a warning shot and entered the shop. One of the suspects demanded money from the teller whilst the second stood guard at the door. An undisclosed amount of money was taken from the shop, and the suspects fled the scene. The suspects fired a warning shot as they fled the scene. No injuries were reported.

Theft, 16 December 2024, between 1130hrs and 1300hrs, Residential Site, Wilson Drive, Greendale: A client called the control room and reported that an unknown number of intruders scaled over the plastered panel wall and stole some copper pipes from the cottage. There is no alarm in the area where the pipes were stolen.

Theft, 17 December 2024, 0323hrs, Public Location, Corner NemaKonde Way and Good Hope Road, Good Hope: A response team reported that during their patrols they noticed that approximately 300m of electricity cables had been stolen.

Theft, 17 December 2024, 0135hrs, Public Location, Pringle Road, Mandara: An alarm signal was received, and a response team was dispatched. On arrival, the team reported that unknown suspects had opened a manhole and cut a telephone cable. Fortunately, the suspects failed to remove the cable.

Attempted Theft, 18 December 2024, 2157hrs, Fuel Service Station, Tilbury Road, Willowvale: A panic signal was received from the site and a response team was dispatched. On arrival, the team met with a fuel

attendant who reported that he had apprehended a motorist who had attempted to purchase fuel using fake USD10 notes. The motorist was handed over to the police and instructed to pay for the fuel.

Armed Robbery, 18 December 2024, 1300hrs, Business Site, Bath Road, Belgravia: A client called the control room and reported that there had been an armed robbery on site. A response team was dispatched and on arrival the team reported that four unknown intruders driving a white BMW registration plate AEH 5821 had entered the complex and parked at the front of the building. The intruders who were armed with machetes and a firearm, entered the reception area and threatened the receptionist. The intruders demanded money, tied up the receptionist and instructed her to lie under her desk. Two of the intruders entered another reception and threatened the second receptionist. The receptionist screamed and this alerted the other employees who in turn fled through the windows which do not have burglar bars. One of the employees opened his door but when he saw the intruders he immediately shut and locked his door. The intruders instructed the employee to open the door, but he refused. The intruders managed to steal some petty cash and employee cellphones and fled the scene. One of the cellphones was recovered after a passerby picked up the cellphone in Dzivarasekwa 4 and dialled the last dialled number. The cellphone was then surrendered to the police. The client has an alarm but unfortunately did not manage to press the panic.

Robbery, 19 December 2024, 0204hrs, Shopping Centre, Sam Nujoma Road, Belgravia: An alarm signal was received from the site and a response team was dispatched. On arrival, the team found a private guard who reported that at least two intruders who were driving a vehicle forced open the gate and entered the site. The intruders subdued the guard and proceeded to break into two shops. The intruders broke the screen gate locks and glass door and took some laptops from one of the shops and fled the scene in their vehicle. The guard did not manage to see the vehicle and he reported that he was unsure how many intruders were involved.

Theft, 19 December 2024, 0330hrs, Public Location, Wakefield Road, Avondale: A guard who was manning a nearby site raised the control room and reported that there were intruders stealing electricity cables at a neighbouring site. A response team was dispatched but the intruders had already fled the scene.

Armed Robbery, 20 December 2024, 1501hrs, Money Transfer Shop, Mabvuku: A panic signal was received from the site and a response team was dispatched. On arrival, the team reported that two male suspects entered the shop fired warning shots and demanded money from one of the tellers. The teller was ordered to load money into a bag and the suspects fled the scene after the teller had finished loading the cash. The teller reported that the suspects only wore masks as they exited the shop. No injuries reported. The police attended the scene and recovered two air gun cartridges from the scene.

Attempted Break In, 21 December 2024, 0253hrs, Business Site, Southerton: An alarm signal was received from the site and a response team was dispatched. On arrival, the team checked the site and reported that all was in order. The next morning at 0737hrs, the client called the control room and reported that intruders had accessed the site through the back and entered the building. The client reported that no goods had yet been reported stolen.

Break In, 22 December 2024, 0547hrs, Retail Site, Corner Mbuya Nehanda and Jason Moyo Avenue, City Centre: An unknown number of intruders broke a display window and fished out some items from the shop. The alarm did not activate as there was no entry into the shop and no nearby sensor to detect the intrusion. The client advised that the intruders had only managed to fish out some breakages and rejects and as a result declined police involvement.

Theft from Vehicle, 24 December 2024, Unknown Time, Religious Centre, ED Mhangagwa Road, Highlands: An unknown number of suspects broke into a vehicle parked on site and removed a bag which had some

personal belongings including some clothing. The private guard who was manning the site reported that he did not see the incident occur. The incident was reported to the police.

Attempted Theft, 25 December 2024, 0410hrs, Public Location, Warbury Road, Bluffhill: An alarm activation was received, and a response team was dispatched. On arrival, the team reported that an unknown number of suspects had fled the scene as they arrived on site. The suspects had opened a manhole, cut a cable and attempted to pull it out using their vehicle. The suspects fled the scene when they saw the response team arrive.

Attempted Break In, 25 December 2024, 0710hrs, Residential Site, Harare Drive, Greystone Park: An alarm signal was received from the site and a response team was dispatched. On arrival, the team reported that there were no residents on site however, intruders had damaged the front sliding door and attempted to enter the residence. No losses were reported on site.

Attempted Break In, 28 December 2024, Unknown Time, Industrial Site, Coventry Road, Workington: At 1256hrs, the client called the control room and reported a break in on site. The client advised that unknown intruders cut the razor wire and entered the site. The intruders climbed on top of the roof, cut the camera cables but failed to enter the building. No alarm signal was received and there is no guard service on site.

Break In, 28 December 2024, Unknown Time, Public Location, James Martin Road, Msasa: The client called the control room and reported that unknown intruders had vandalised the transformer and stolen some oil and copper cables from the transformer. The transformer is manned by a private security guard, and it is unclear when the break in occurred.

Break In, 29 December 2024, 0152hrs, Residential Site, Hoveton Close, The Grange: An alarm signal was received but the client cancelled the response team. The next morning at 0615hrs, the client called the control room and reported that an old 9kg gas tank had been stolen from the veranda, a generator battery had been removed from the car port and a pressure geyser had been removed from the staff quarters. CCTV playbacks revealed that two intruders entered the site through an undisclosed access point, crawled onto the veranda to avoid the sensor and stolen the gas tank before proceeding to remove the other valuables.

Attempted Break In, 30 December 2024, 0330hrs, Industrial Site, Melbourne Road, Southerton: A patrolling response team reported that during their checks they observed that a section of razor wire had been cut on site. The team reported that they had seen a group of individuals seated close to the site, but the individuals moved away as the team approached. The alarm history revealed that the alarm had activated at 2052hrs, but all was found in order.

Theft, 31 December 2024, Unknown Time, Fuel Service Station, Seke Road, Harare South: The client called the control room and reported that a chain block had been stolen from one of the vehicles parked on site. The client reported that the chain block was possibly stolen during the holiday period. The guard on site reported that he had not seen anything during this period.

Manicaland

Theft, 01 December 2024, Unknown Time, Residential Site, George Silundika Road, City Centre: A client called and reported that a laptop, cellphone and tablet from one of the patient's rooms. No signs of forced entry were reported.

Theft, 02 December 2024, Unknown Time, Industrial Site, Cardiff Road, Muneni: A guard raised the control room and reported that unknown suspects had siphoned diesel from two trucks parked on site.

Robbery, 03 December 2024, 0412hrs, Industrial Site, Durban Road, Nyakamete: A guard raised the control room and reported that he had seen three intruders on site. The guard informed the control room that the intruders used a catapult to pelt him and fled the scene when he raised alarm. A response team was dispatched and on arrival it was established that a solar panel had been stolen from the site.

Break In, 06 December 2024, 0153hrs, Cellphone Tower Station, Florida: A video alarm signal was received, and it revealed that there was a vehicle near the site. A response team was dispatched and on arrival the team reported that all was in order. The next day, the client advised that intruders damaged the palisade bars and siphoned diesel from the site.

Theft, 06 December 2024, 1103hrs, Retail Site, Newcastle Road, Nyakamete: The client reported that a group of at least six suspects entered the shop and stole at least 200m of cable from the shop floor. The client reported that the group which split into pairs of two once on the shop stole the cables from the electrical section. The group comprised of two females and four males and CCTV playbacks revealed that the group was dropped off on site by a motorist in a grey Honda Fit but the cameras failed to record the registration plate. The incident was discovered after the client observed one of the females behaving suspiciously and raised the CCTV operator to assist.

Theft, 11 December 2024, Unknown Time, Industrial Site, Cardiff Road, Muneni: A guard raised the control room, and he reported that during his patrols he observed that there were nuts, bolts and battery covers strewn on the ground. The guard checked the trucks and discovered that four vehicle batteries had been removed.

Break In, 16 December 2024, 0510hrs, Cellphone Tower Station, Chimanmani Road, Sakubva: An alarm signal was received from the site and a response team was dispatched. On arrival the team found a technician on site who reported that diesel had been siphoned from the site. The technician reported that he had not entered the station. He advised that the alarm had activated at 0100hrs but there was no history of such a signal in the control room.

Attempted Theft, 17 December 2024, 0100hrs, Industrial Site, Cardiff Road, Muneni: A patrolling guard raised the control room and reported that he had seen intruders on site. The guard started to approach the intruders, and the intruders dropped two vehicle batteries that they had removed from two vehicles parked on site.

Attempted Break In, 19 December 2024, 0011hrs, Residential Site, Umsasa Avenue, Hillside: An alarm signal was received from the site and a response team was dispatched. On arrival, the team met with the client, and they discovered that one of the windows was open. The client initially assumed she had left the window open but later discovered that intruders broke panelled wall and entered the site before attempting to force open the window. No losses were reported.

Armed Robbery, 19 December 2024, 0114hrs, Retail Site, Simon Mazorodze Drive, Yeovil: An alarm signal was received from the site and response team was dispatched. On arrival, the team discovered that the electric fence had been cut and two private guards had been subdued and tied up. An unknown number of intruders forced their way into the building and used explosives and removed two safes from the offices. There was no power on site when the incident occurred. The police attended to the scene.

Attempted Break In, 19 December 2024, Unknown Time, Retail Site, Newcastle Road, Nyakamete: The client called the control room and reported a break in at the main gate. The client reported that the break in was discovered as he was opening the shop with the internal guard. Intruders cut two of the locks at the main gate but fled when they were disturbed by a guard patrolling at a neighbouring site. CCTV playbacks revealed that the intruders did not manage to enter the site. No losses were reported on site.

Theft, 20 December 2024, 1140hrs, Industrial Site, Second Street, City Centre: A guard raised the control room and reported that a male suspect had been apprehended by the caretaker after he was caught stealing timber on site.

Theft, 21 December 2024, Unknown Time, Mine: Two intruders were apprehended after they were caught with two sacks of electric cables. The two were about to transport the cables in a commuter omnibus when they were apprehended.

Break In, 21 December 2024, 2133hrs, Cellphone Tower Station, Chimanimani Road, Sakubva: An alarm signal was received from the site and a response team was dispatched. On arrival the team reported that the station had been vandalised and that some fuel had been siphoned from the site. The team reported that there were technicians conducting repairs as the network was down. The incident was reported to the police.

Break In, 23 December 2024, 1108hrs, Cellphone Tower Station, Mutare Road, Chisamba: An alarm signal was received from the site and a response team was dispatched. On arrival the team reported that the station had been vandalised but there were no visible signs of fuel theft. The client was advised to attend, and the incident was reported to the police.

Break In, 23 December 2024, Unknown Time, Cellphone Tower Station, Mutare Road, Yeovil: An alarm activation was received from the site and a response team was dispatched. On arrival the team reported that intruders had vandalised the station, but they were unsure if anything was removed from the site.

Break In, 24 December 2024, Unknown Time, Residential Site, Pasteur Drive, Hospital Hill: A client called the control room and reported that there had been a break in on site. An unknown number of intruders opened a window, entered the residence and took perfumes, a suitcase, laptop and some cellphones from the house.

Robbery, 26 December 2024, 0411hrs, Residential Site, Florida Extension Road, Florida: An alarm signal was received from the site and a response team was dispatched. A second response team was dispatched after the client called and reported that there was someone in the house. On arrival, the team managed to apprehend an intruder who had forced his way into the house.

Break In, 29 December 2024, 0102hrs, Cellphone Tower Station, Chikanga: An alarm signal was received from the site and a response team was dispatched. On arrival, the team reported that intruders had twisted one of the palisade bars but fled the scene when the alarm sounded.

Masvingo

No reports currently.

Matabeleland North

Break In, 26 December 2024, Unknown Time, Unnamed Road, Nkayi: An employee reported that his house had been burgled and that intruders had stolen his personal belongings.

Midlands

Theft, 08 December 2024, Unknown Time, Industrial Site, Gweru Industry: The client called the control room and reported that some ropes which had been left in the trucks were missing on site and were most likely stolen overnight.

Attempted Break In, 14 December 2024, 2251hrs, Religious Institution, Riverside, Gweru: An alarm signal was received, and a response team was dispatched. On arrival, the team reported that intruders had broken one of the windows and cut the burglar bars but there were no signs of anything missing from the site.

Mashonaland Central

Break In, 21 December 2024, 0048hrs, Money Transfer Shop, Glendale: At 0904hrs, the client called one of the Alarms Managers and advised them that there had been a break in on site. An unknown number of intruders forced their way into the shop through an undisclosed access point and vandalised the alarm. Fortunately, the intruders did not manage to remove any money from the site.

Mashonaland East

Armed Robbery, 19 December 2024, 0108hrs, Wholesaler, Munhondo Road, Ruwa: A panic signal was received, and a response team was dispatched. On arrival, the team raised for back up and reported that they had heard gunshots inside the site. A second response team was dispatched, and another team was dispatched to pick up the police. Investigations revealed that a private guard had pressed the panic after he saw intruders subduing a guard at a neighbouring site. The intruders broke into the neighbouring shop and used explosives to blast the safe. The intruders had fled the scene when the teams and police arrived. It is unclear if any losses were reported on site.

Armed Robbery, 26 December 2024, 0257hrs, Farm, Marondera: An alarm signal was received from the site and a response team was dispatched. On arrival, the team reported that approximately six armed intruders subdued a private guard and took the panic buttons before breaking into a residence on site. The intruders broke a window and cut the burglar bars at the main bedroom and removed two laptops and a portable safe from the bedroom. The intruders then demanded access to the carport so they could remove the vehicle and when the guard failed to disclose this information, the guard was severely assaulted before the intruders fled the scene. The guard later managed to free himself and managed to trigger an outdoor sensor. The Investigations revealed that the intruders had cut the fence in three different areas to access the site. Additionally, it was established that the outside sensor at the point of entry was not working at the time of the incident. The alarms were installed by a separate contractor was not working.